
I wanted to share contact information for our **current** AD&D provider, TruStage, as well as our **previous** carrier, Franklin-Madison (Previously Affinion).

We switched programs in April of 2019, but still have members with policies through our previous provider. Therefore we may still receive calls about how to mail in payments or how to contact Franklin-Madison (Previously Affinion).

What is AD&D?

As a benefit to our members, each member receives \$1,000 Accidental Death and Dismemberment Insurance coverage. Members can purchase additional coverage.

Accidental Death and Dismemberment Insurance, also called "AD&D", is insurance coverage that pays a cash benefit in the event of a covered injury or death due to an accident.

**If a member had a policy that they PURCHASED in addition to the basic \$1,000 coverage that is provided by the CU prior to April 2019, they will need to contact Franklin Madison (Previously Affinion Insurance Solutions)*

Please see below:

Current Provider

CMFG Life Insurance - TruStage AD&D Insurance

Staff Training - <https://www.cunamutual.com/resource-library/trustage/staff-training>

Contact Info - <https://www.cunamutual.com/resource-library/trustage/contact-us-faqs>

Previous Provider

Franklin Madison (Previously Affinion Insurance Solutions)

<https://franklin-madison.com/contact/>

Mail payments to:

Franklin-Madison Group

P.O. Box 11817

Newark, NJ 07101-8117

Customer service Number is – 1-800-252-2148

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